



**WARTRACE WATERWORKS &
SEWER DEPARTMENT
NEW SERVICE FORM**

FOR OFFICE USE ONLY:

Account # _____

Meter # _____

Service Connection Fee Paid _____

Tap Fee Paid _____

DATE _____

LAST FIRST MIDDLE

SERVICE ADDRESS:

BILLING ADDRESS: (IF DIFFERENT FROM SERVICE ADDRESS)

COUNTY OF SERVICE ADDRESS _____ PHONE # _____

DATE OF BIRTH: _____ DRIVER'S LICENSE # _____

EMAIL: _____ EMAIL BILL MAIL BILL BOTH MAIL & EMAIL

EMPLOYER'S NAME & ADDRESS: _____

SPOUSE'S NAME: _____
LAST FIRST MIDDLE

SPOUSE'S EMPLOYER _____

TAX EXEMPT NO YES If yes, please provide certificate of exemption.

APPLICANT IS OWNER RENTER If owner, provide proof of ownership.

If renter, provide please provide below:

OWNER NAME: _____
LAST FIRST MIDDLE

OWNER'S ADDRESS: _____

OWNER'S PHONE #: _____

Any other person residing at service location who will share in responsibility of paying bill?

Any other person not residing at this location who may be contacted in an emergency:

RACE/ NATIONAL ORIGIN (OPTIONAL)

White

Black or African American

Hispanic

Asian

Native Hawaiian or Pacific Islander

American Indian or Alaskan native (not Alaskan)

Other _____

Check a box below if you'd like to donate to Project Help:
This amount will be added to your bill each month.

\$1 \$2 \$5 Other _____

Copy of Driver's License required.

CONDITIONS OF SERVICE: In consideration of payment by the CUSTOMER of certain fees detailed in the SCHEDULE OF RATES AND CHARGES, the SYSTEM agrees to furnish service to the service address listed herein, and the CUSTOMER agrees to purchase services from the SYSTEM, subject to the terms and conditions herein set forth.

1. Applicant will comply with and be bound by practices & procedures of SYSTEM and by signature below will acknowledge this compliance. The signature below also acknowledges receipt of a copy of standard ***Practice & Procedures for the Wartrace Waterworks & Sewerage System.***
2. Disclosure of falsified application will be reason for discontinuation of service and a deposit could be required for continuing service.
3. The SYSTEM or its third-party collectors will have the right to contact the CUSTOMER'S employer for the purpose of collecting unpaid bills.
4. The CUSTOMER will not be allowed to obtain utility service unless all delinquent accounts of the applicant(s) are brought current.
5. The CUSTOMER may discontinue the service by notifying the SYSTEM.
6. Only persons listed on this application will be allowed to arrange disconnection, reconnection or termination of service.
7. All requests for discontinuance of service should be made either in writing or in person if possible. The utility will accept telephone requests of discontinuance if caller can give adequate identification. The SYSTEM will make every effort to respond within a reasonable time. If a disconnect request is not received, the CUSTOMER remains responsible for the bill.
8. I understand that **payment is due in full upon the 12th of each month.** Failure to make payment when due will result in the account being turned over, and I agree to pay interest and all costs of collection, including a reasonable attorney's fee.
9. The obligation of this contract shall be binding upon the executors, administrators and estate of the original parties, provided that no application service agreement or service contract may be assigned or transferred without the written consent of the SYSTEM.
10. It is agreed that if the CUSTOMER sells, subdivides or leases the property herein described, CUSTOMER will notify the SYSTEM in order that it may execute a new contract with the successor CUSTOMER.
11. It is understood and agreed that every condition of this contract is of the essence of the contract, and if breached, the SYSTEM may cut off one or all of its services to the service address and may not be reconnected except by order of the SYSTEM, after the payment of all rates and charges have been made by the CUSTOMER.
12. Services provided by the SYSTEM shall be supplied only to the applicant at the address named in this contract. CUSTOMER shall not connect any other dwelling or property to his service.
13. The meter and related appurtenances serving the CUSTOMER'S service address shall remain the property of the SYSTEM.
14. The SYSTEM or its agents reserve the right to make inspections of the service installation within the CUSTOMER'S premises upon reasonable notice and at reasonable time. The SYSTEM assumes no liability for the operation or maintenance of the CUSTOMER'S plumbing.
15. The CUSTOMER agrees to keep the property at the service address accessible and free from impediment to SYSTEM access, maintenance and meter reading. Upon notification from the SYSTEM, the CUSTOMER agrees to remove any impediment to SYSTEM access. If such impediments are not removed within such reasonable time as requested by the SYSTEM, service will be disconnected. Service shall be reinstated after any impediment are removed and all bills, reconnection fees and other such fees are paid by the CUSTOMER.
16. The SYSTEM shall have the right to restrict, control or discontinue service at any time during emergencies or repairs. The SYSTEM shall not be liable for failure to furnish service for any reason beyond its control for any loss, injury or damage to persons, plumbing or property resulting from such service curtailment or discontinuance.
17. The SYSTEM makes no guarantees, expressed or implied, as to the service quality, pressure, consistency or continuity.
18. The SYSTEM shall, at its discretion, specify how and what uses may be made of service provided to CUSTOMER. If the CUSTOMER fails to comply with the uses so specified, service shall be discontinued.
19. All pressure regulators, valves, service lines, pumps, back flow preventers, and other devices located on the CUSTOMER'S side of the meter are the responsibility of the CUSTOMER. CUSTOMER agrees not to allow any cross-connection between SYSTEM service and a private well or any other connection, either inside or outside of any building, in such manner that a flow of water from such connection may potentially be introduced into SYSTEM service lines.
20. ***The CUSTOMER shall be responsible for installing and maintaining a pressure regulator device.***
21. If the applicant fails to connect to the SYSTEM when service is available and a tap is made. The CUSTOMER will pay a monthly maintenance fee until such time as the CUSTOMER installs his service or until such time as CUSTOMER notifies the SYSTEM that he no longer wishes service.
22. If the SYSTEM discontinues service for non-payment or any other reason and the service is turned on without authority of the SYSTEM, the SYSTEM shall charge a reconnection fee and penalty charge according to its Rates and Fees Schedule.
23. The CUSTOMER agrees that in the event any utility property is damaged, destroyed or tampered with by the fault of the CUSTOMER, it shall be repaired and replaced at the CUSTOMER'S expense.
24. The SYSTEM shall have the right to estimate or prorate any bill when conditions beyond the control of the SYSTEM prevent normal billing procedure.
25. If the CUSTOMER, after signing this CONTRACT does not take the service for any reason, the CUSTOMER shall reimburse the SYSTEM for any expenses incurred.
26. The receipt by the SYSTEM of the application for service of the prospective CUSTOMER, regardless of whether or not accompanied by payment of fees, shall not obligate the SYSTEM to render such service. If the service cannot be supplied in accordance with the SYSTEM's policies, rules, regulation and general practice or those of any state or federal agency with oversight regarding service, the liability of the SYSTEM to the applicant for such service shall be limited to the return of any fees paid to the SYSTEM by such applicant.
27. CUSTOMER agrees that this document is only an APPLICATION for the service and shall not be effective as a CONTRACT until approved by an official of the SYSTEM. If the service in the opinion of the SYSTEM cannot be supplied, the liability of the SYSTEM to the CUSTOMER shall be limited to the return of any fees: less any project development costs as incurred by the SYSTEM.
28. As a condition of the service, the property owner shall provide at no cost a suitable place for the installation of the meter and related equipment and give an easement to the SYSTEM for said location of meter and related equipment. The CUSTOMER agrees to provide an easement if required for future SYSTEM improvement.
29. ***CUSTOMER shall be responsible for a cut-off valve on their service line. Customer will be charged a call out fee if Water Company has to come out to cut off meter, or a tamper fee if customer chooses to cut off meter himself to fix a leak and, in the process, damages the meter. The meter is the property of the water company, and shall not be tampered with under penalty of law.***
30. If the SYSTEM damages any underground facilities the CUSTOMER cannot locate, the CUSTOMER will be responsible for all repairs.
31. The Applicant agrees to pay a non-refundable service connection fee.
32. Applicant agrees to pay the current minimum monthly maintenance fee while in service. **Minimum monthly maintenance fee is due whether the CUSTOMER uses any water.**

I have read the above stated conditions of service and request utility service under these conditions.

Applicant's Signature: _____ Date _____

Witness: _____ Date _____